

Service Availability

Teletrack is committed to making data access as secure and efficient as possible. There are three ways that you can access Teletrack's services — web-based browser, system-to-system or using a third-party software provider. The service level varies depending on the method of access. To access all of Teletrack's service offerings, you must integrate via XML. If you are using a third-party software provider and would like to obtain access to a service that is unavailable on the software system, please contact your software provider to request the service.

WEB-BASED BROWSER

TeletrackOnline - This access method allows you to access Teletrack via the Internet using a browser. All you need is an Internet connection, a merchant identification number (MID) and a password.

SYSTEM-TO-SYSTEM

Internet Protocol (IP) - The Internet Protocol (IP) is a protocol used for communicating data across a packet-switched internetwork using the Internet Protocol Suite, also referred to as TCP/IP.

XML (Extensible Markup Language) - XML is a general-purpose specification for creating custom markup languages. XML provides a basic syntax that can be used to share information between different kinds of computers, different applications, and different organizations without needing to pass through layers of conversion.

SOFTWARE SERVICE PROVIDERS

Currently, Teletrack is not integrated to any software provider via XML. Therefore, our clients accessing Teletrack via a software provider are not able to obtain some services. If you have specific questions about the services available through your software provider, please contact the provider directly.

Intelligent Data for Smart Decisions

| | Teletrack Consumer Report | | | | | | Additional Services | | | | | | 3rd Party Data | | | Report | | | | | |
|-----------------------------------|---------------------------|---------------------|-------------|------------------|--------------|------------|---------------------|------------------|---------|-----------------|---------------|-----------------------|----------------|-----------|------------------|-------------------------|------------------|-----------------------|-------------|------------------|---------------------|
| | Inquiries | Open Loans (Access) | Charge-offs | Paid Charge-offs | SocialGuard® | SkipGuard® | Disputes | Decision Manager | Scoring | Bankruptcy Data | Eviction Data | Identity Verification | OFAC Activity | MICR Data | Credit Variables | Traditional Credit Data | FIS Debit Report | LexisNexis® RiskView™ | Charge-offs | Paid Charge-offs | Open Loans (Report) |
| Web-based | | | | | | | | | | | | | | | | | | | | | |
| TeletrackOnline | ✓ | | ✓ | ✓ | ✓ | ✓ | | | ✓ | ✓ | ✓ | | | | | | | | | Online | |
| System-to-System | | | | | | | | | | | | | | | | | | | | | |
| IP (Internet Protocol) | ✓ | | ✓ | ✓ | ✓ | ✓ | | ✓ | ✓ | ✓ | ✓ | ✓ | | | ✓ | | | | | Batch | ✓ |
| XML (Extensible Mark-up Language) | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | | | Batch | ✓ |



Teletrack, Inc.
The Summit at Technology Park
5550-A Peachtree Parkway, Suite 600
Norcross, Georgia 30092
Phone: 1.800.729.6981
Fax: 770.449.6647
E-mail: webinfo@teletrack.com
www.teletrack.com