

Access Methods

Obtaining access to Teletrack data is simple, fast, and can be accomplished in a variety of ways. You can access Teletrack using system-to-system integration or online. No matter which access method you choose, you will have the ability to retrieve our unique high-risk consumer data for use in your risk analysis and decisioning processes.

Teletrack processes data using multiple state-of-the-art data centers. Teletrack has invested in redundancy, security, and fault-tolerance to ensure that when you need consumer information, you get it without interruption or delay.

SYSTEM-TO-SYSTEM

Our goal is to make accessing Teletrack data as secure, easy and efficient as possible for your business. Integrating Teletrack into your standard or proprietary system will streamline operations by automating manual tasks, and eliminating the need for personnel to input applicant data into separate systems. This is the easiest way to use all of Teletrack's features from running inquiries to reporting. Teletrack offers standards-based XML web services for integrating Teletrack capabilities into your software system. In addition, Teletrack access has already been integrated with many popular application software packages. Other integration solutions may also be available to suit your specific integration needs.

The most direct means of integration is our XML interface. Using this method, Teletrack transactions are sent over the Internet via an encrypted connection to Teletrack's XML web services. Some of the major benefits of this interface include strong security and easier implementation due to the use of existing, well-known protocols and standards of XML and web services. For businesses that wish to implement this integration option, Teletrack provides an XML Integration Guide. This guide contains the information needed to develop an interface to the Teletrack web service in order to submit and receive service transactions. This includes the XML schemas that define the organization of the data being transmitted along with other relevant information such as security.

TELETRACK ONLINE

TeletrackOnline brings you risk analysis capabilities via the Internet. Designed as a web browser-based application, TeletrackOnline will deliver to your business the maximum benefits of Teletrack data without having to make a big investment. Using TeletrackOnline is easy — all you need is a username and pass code. Web-based access is the perfect solution for businesses whose application software is not currently integrated with Teletrack. Once Internet access is established you can easily inquire and report on applications.

Batch Processing

Teletrack has the ability to conduct a multitude of services via off-line batch processing, including:

- Skip-Tracing
- List Suppression

Our processing capabilities and data warehouse can be utilized for:

- Data Modeling
- Analysis Projects

Enhanced functionality with TeletrackOnline gives you the ability to provide information electronically on the consumer transaction to Teletrack's database, thus reducing the need for additional phone contact from Teletrack customer service representatives. You also have the ability to send charge-off and recovery information back to Teletrack. The information is added to the Teletrack database the moment you enter it, allowing you to make immediate use of the information.

Teletrack Technology

- UPS, generator, and fire suppression protection for data centers, business functions, and environmentals
- Internet service from multiple carriers and multiple carrier facilities
- RAID-based disk Storage Area Networks, with additional online spare disks
- Clustered database servers at each data center, to ensure continuous database availability
- Near-real time replication of data between data centers
- Load balancers distribute traffic between data centers and server farms at each data center
- Clustered firewalls and Intrusion Prevention Systems at each data center for high availability and data integrity
- Multiple web and application servers and front-end processors for redundancy
- Redundant credit inquiry software designed to bypass most failures and provide results regardless of the situation



A First Advantage Company

Teletrack, Inc.
The Summit at Technology Park
5550-A Peachtree Parkway, Suite 600
Norcross, Georgia 30092
Phone: 1.800.729.6981
Fax: 770.449.6647
E-mail: webinfo@teletrack.com
www.teletrack.com